DOWNLOAD YOUR CERTIFICATE WITH 'MIJNGEZONDHEID'

- Go to **www.mijngezondheid.be**
- Click on **'Testresultaat en Certificaat via CTPC-code**' at the top left of the page.
- Enter the '**CTPC-code**'. This is the COVID-19 Test Prescription Code, which consists of 16 digits/letters. You will receive it on the mobile number that you gave at the pharmacist. If you provided an email address, you will also receive the code via email. Please note that you will only receive the CTPC code via email and not your certificate.
- Enter the last 4 digits of your mobile number in the field below the code field.

DOWNLOAD YOUR CERTIFICATE WITH COVIDSAFE

- Install the CovidSafe BE application with the App Store or Google Play.
- Go to the tab '**Tests**', click on '**Get certificate via CTPC**'.
- You will see the text: 'C**TPC code - Retrieving certificates with a CTPC code is only possible for people who do not have a national register number or a BIS number. Do you have a national register number or BIS number?**'
- Click on '**No**'.
- Enter the CTPC-code ans the last 4 digits of your mobile number.

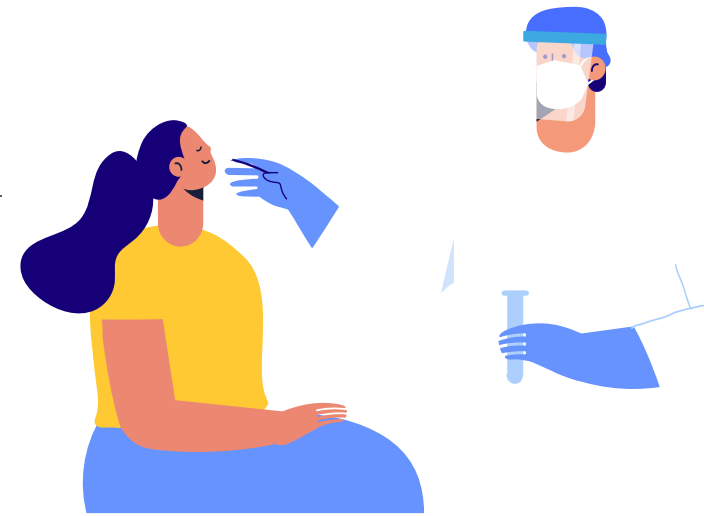## A PROBLEM ?

Please call the COVID Certificates Helpline at
078 78 78 50 (Flanders)
or 071 31 34 93 (Wallonia)
or 02 214 19 19 (Brussels)
or 0800 23 0 32 (German-speaking Community)

A COVID-19 RAPID TEST AT YOUR PHARMACY?

HERE'S WHAT YOU SHOULD KNOW!

WHO CANNOT BE TESTED?

Possible COVID-19 cases, that is people who have:

- A sudden onset of at least one of the following main symptoms, with no other obvious cause: cough, shortness of breath, chest pain, sudden loss of smell or taste.
- OR at least 2* of the following symptoms, with no other obvious cause: fever, muscle pains, fatigue, runny nose, sore throat, headache, loss of appetite, watery diarrhea**, sudden confusion or fall**.
- OR exacerbation of chronic respiratory symptoms (COPD, asthma, chronic cough, etc.) with no other obvious cause.

  These people should quarantine and contact a doctor as soon as possible.

* or fever with no other symptoms in child
** more often in the elderly

HOW IS THE TEST CONDUCTED?

Your pharmacist will take you to the testing area and put on Personal Protective Equipment (PPE) in order to protect both you and themselves.

The pharmacist will use a (long) thin swab that goes deep into your nose. It is important to keep breathing normally. The test can be uncomfortable, but isn't painful!

You don't need to wait for the result. Your certificate will be available after max. 4 hours.

A positive test result means you are likely to be infected with COVID-19 and you will be contacted for contact tracing.

WHO CAN BE TESTED?

People (over 6) without COVID-19-related symptoms who need a COVID-19 certificate for travelling or an event.

IS A RAPID ANTIGEN TEST SUFFICIENT FOR MY DESTINATION?

Please check the requirements for your travel destination or the event you want to attend before coming for the test.
If you need a PCR test, you should book an appointment at a test centre (or doctor).
Please note that the validity period may also vary depending on your travel destination.

You can always find the latest information at:
https://diplomatie.belgium.be/en https://reopen.europa.eu/.